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# PHILIPS

## User manual

Smart Safe Box

SBX500



To register your product as well as obtain support, please go to:  
[www.philips.com/support](http://www.philips.com/support)

Models	Outside dimensions(H × W × D)	Weight
SBX500-5BU	519 × 357 × 421 mm	Please refer to the label on product for weight information
SBX500-7BU	722 × 500 × 534mm	
SBX500-9BU	942 × 600 × 614mm	

### Please read this user manual carefully before using this product.

Thank you for purchasing Philips-branded products. For your safety, please read this user manual carefully before using the product. Any personal injury, property or other loss caused by not following the user manual or precautions, no liability will be assumed by Philips.

### Kind reminder:

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## Get to know your smart safe box

- |                       |                                  |                               |
|-----------------------|----------------------------------|-------------------------------|
| 1. Fingerprint sensor | 6. Upper storage area            | 11. USB electronic key socket |
| 2. Digital keypad     | 7. Drawer                        | 12. Battery compartment       |
| 3. Feet               | 8. Lower storage area            | 13. Locking bolt              |
| 4. Cabinet            | 9. Shelf                         |                               |
| 5. Door               | 10. Type-C external power socket |                               |

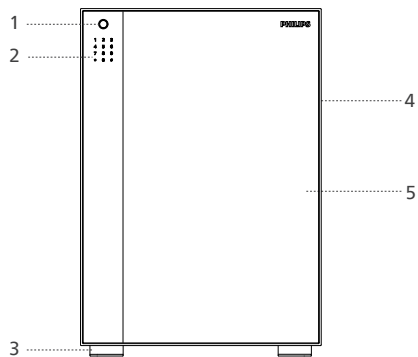


Figure 1

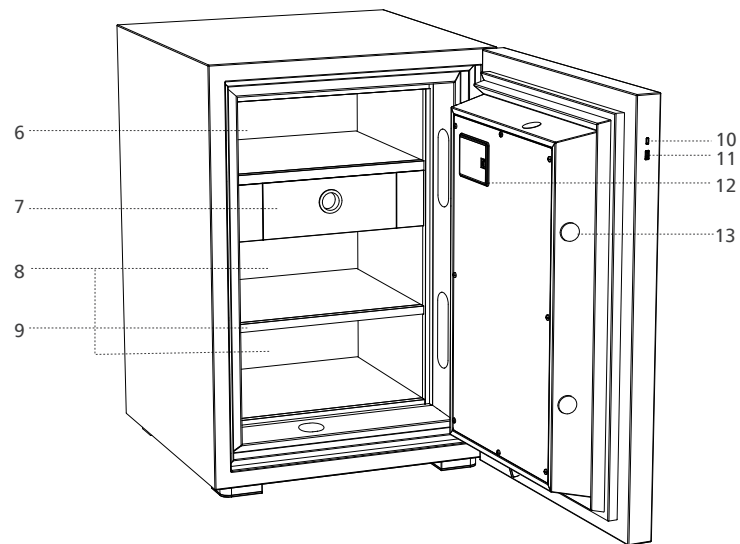



Figure 2

 Note: The 5BU model has no drawers, and the 9BU model includes two shelves.

## Unlocking interface

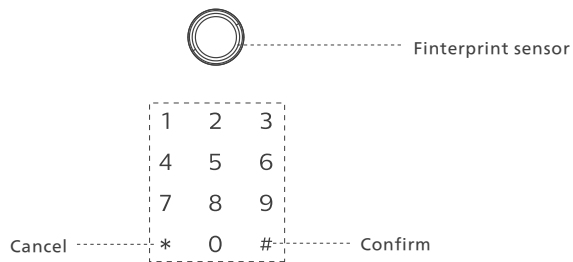


Figure 3

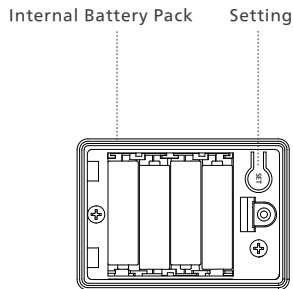


Figure 4

## First use

1. Insert four AA batteries into the external battery pack, then connect the battery pack to the Type-C external power port.
2. Touch the keypad to wake it. Enter the default password 1234 and press "#" to confirm. When the fingerprint sensor turns green, the keypad lights up and the door unlocks. Open the internal battery compartment and insert four AA batteries to complete the initial setup. (Alternatively, you may use the electronic key to unlock the door. Connect power to the electronic key via the end port until the yellow indicator lights up. Insert the key into the USB port; when the indicator turns green, the door will unlock.)

### ⚠ Notes:

1. The external battery pack is required only for the first-time power-up of the fireproof safe. It can also serve as an emergency power source when the internal batteries are depleted. Do not store the external battery pack inside the safe.
2. When using the electronic key for the first time, wait until the lock bolts are fully extended before removing the key. Do not store the electronic key inside the safe.

## Add fingerprint and PIN code

1. Open the cabinet door and briefly press the setup button. The buzzer will emit a short “beep,” and all numeric keys will light up, indicating that the system has entered key setup mode.
2. Enter a 3–8-digit password and press “#” to confirm. Repeat the same entry. If the buzzer gives a long “beep” and the green light turns on, the password has been successfully set. If you hear three short “beep-beep-beep” sounds and the red light flashes, the setup has failed. Please re-enter the password.
3. After the password is successfully set, you may proceed to register a fingerprint. Place your finger on the sensor and touch it from multiple angles four times. A long beep and a green indicator light confirm successful fingerprint registration. A flashing red light indicates registration failure.

### Notes:

1. After setting a key (fingerprint/password), please verify it once before closing the door to ensure it works properly. If there is no operation for 10 seconds during setup, the system will automatically exit.
2. The fingerprint capacity is 30, and the password capacity is 10.
3. Virtual password is supported: you may embed the correct password within any string of digits and press “#” to unlock. For example, if the registered password is 123123, entering “\*\*123123” and pressing “#” will still open the door. Up to 20 digits can be entered.

## Delete fingerprint and PIN code

With the door open, press and hold the setup button for 3 seconds. When the buzzer emits a long beep, release the button. All keys will be cleared, and the system will return to initialization mode.

 Note: This product does not support the deletion of individual keys.

## Enhanced security mode


1. In standby mode, touch the panel to wake the numeric keys. Enter “2”, then press the setup button to activate Security Mode. When Security Mode is enabled, both fingerprint and password verification are required to unlock the safe.
2. In standby mode, touch the panel to wake the numeric keys. Enter “1”, then press the setup button to return to Normal Mode. In Normal Mode, either a registered password or fingerprint alone can unlock the safe.

### Notes:

1. Security Mode requires at least two registered keys to operate.
2. Restoring factory settings will automatically exit Security Mode.

## Mute setting

1. In standby mode, touch the keypad to wake it, then press and hold the number “1” key. When the fingerprint sensor flashes green once, the “beep” alert tone is turned off, and only key-press sounds will remain during use.
2. In silent mode, press and hold the number “1” key. When the fingerprint sensor flashes green once and the buzzer beeps, the alert tone is restored and the “beep” sound will be enabled again.


 Notes: The alert tone is enabled by default at the factory. After restoring factory settings, the alert tone will automatically return to the enabled state.

## Remote alerts

1. This product is equipped with a remote notification function. After pairing with a mobile device via Wi-Fi, the cabinet status can be monitored in real time, and alerts such as “Key Error Alarm” and “Vibration Alarm” can be sent instantly.
2. On your mobile device, search for the “Tuya Smart” app, download it, and register an account. Then log in with your Tuya credentials.
3. Network Setup: Wake the numeric panel, enter “88”, then press the Setup key briefly. The panel lights will begin flashing, and the safe will enter network pairing mode. Open the app and follow the steps: Home → Add Device → Discover Device → Enter Wi-Fi Information → Pairing to complete network connection.
4. When the fireproof safe icon appears on the App interface, the network setup is successful.

## Error alert

If the fingerprint is entered incorrectly five times or the password is entered incorrectly three consecutive times, the system triggers an error alert. An alarm sounds for 20 seconds, and the system remains locked for 180 seconds.

 Notes: During the system lockout caused by consecutive incorrect key entries, no operation can be performed on the safe. The system will return to normal after 180 seconds.

## Shock alert

1. In standby mode, touch the panel to wake the numeric keys, then press and hold the "0" key. When the buzzer emits a long beep and the fingerprint sensor lights green, vibration alarm is activated. After each door opening, the vibration alarm will automatically turn off.
2. When the system detects vibration above a certain threshold, the vibration alarm will activate and the buzzer will sound for 20 seconds. During the alarm, you may disable it using any registered fingerprint or password.

## Low battery alert

When the system detects that the power supply voltage has dropped below 4.8 V, the low-battery warning will activate. After opening the door, the buzzer will sound "beep-beep" 10 times. Please replace the batteries promptly.

### Notes:

1. When the low-battery warning appears, please replace the batteries promptly. If the voltage becomes too low, it may affect normal operation.
2. If the batteries are not replaced in time, you may use the electronic key or connect an external power source via the Type-C port for emergency power to open the fireproof safe.

## Door left-open alert

When the system detects that the safe door has been left open for an extended period, a voice prompt will sound beep-beep-beep. At this point, please ensure to securely close the door.

## After-sales support

If you encounter any problems when using the product, please contact local authorized distributors.

## Warranty card

Model of product		Product serial number		
Invoice No.		Seller		
Address of seller				
Date of sales		User name		
Contact of user		Address of user		
Failure description				
Maintenance records	Date	Issue	Maintenance staff	User signature

